

## Welcome to Traverse Bay Internal Medicine!

*Your designated Patient-Centered Medical Home*

Phone: (231) 486-5516 Fax: (231) 421-1439

The following is information that you will find helpful as you join our practice:

- We provide you with convenient 24/7 access to your medical records from the privacy of your computer or smart phone through our **Patient Portal**. (Secure login access)
- We follow the guidelines for Patient-Centered Medical Home (PCMH) to make sure you receive well-coordinated, effective care that addresses your concerns and respects your wishes.
- **First Visit:** (print from our website) [www.traversebayim.com/forms/New Patient Packet](http://www.traversebayim.com/forms/New Patient Packet)
  - Fill out the **Patient Registration** and **Medical History** forms and bring them with you.
  - Bring your insurance cards (required at every visit).
  - Bring your driver's license.
  - Bring your current prescription bottles so we can record them accurately.
  - Bring your vaccination history with you.
  - Review your insurance coverage to determine your benefits **BEFORE** the appointment.
  - Co-Pays and deductibles are due at the time of service.
- **Our Location and Hours:**
  - Address: 4977 Skyview Court, Traverse City, MI 49684
  - Office Hours: Monday - Friday 8:00 a.m. to 5:00 p.m.
  - Phone Hours: Monday - Friday 8:00 a.m. to 4:30 p.m. (closed 12:30 to 1:30 p.m.)
- **Scheduling:**
  - Call **231-486-5516** or request an appointment through your **patient portal** to schedule.
  - Please talk to the patient care coordinator to make appointments.
  - Speak with the clinical staff to discuss current health concerns.
  - Please call us if you are unable to keep your appointment.
  - If you need to be seen urgently, we will try to schedule you for a same day appointment.
- **After Hours:**
  - If you have an **Emergent** need, please call **911**.
  - If you have an **urgent** need, please call 231-486-5516 (press 1 to page the on-call provider).
- **Prescription Refills:**
  - Please request your prescription refills at your office visits.
  - Place refill requests through your pharmacy.
  - Requests through the **patient portal** are preferred (login access required).
  - We may take up to 24 hours to call in your refill—please plan accordingly.
- **Financial Arrangements:**
  - See our **Financial Policy** for complete details.
  - Charges not covered by your insurance are due at the time of service.
  - You are fully responsible for any portion of your bill that is denied or otherwise not paid by your insurance carrier.
  - Our billing office can work with you to set up a payment plan, if needed. Call 231-709-6196 to speak with one of our billing representatives.
  - Once a claim has been sent to your insurance, we will not change the billing.

**Patient Information**

**Patient Name** (*First, MI, Last*) \_\_\_\_\_

**Preferred Name** (*e.g. "Bob" or "Pat"*) \_\_\_\_\_

**Former/Maiden Name** (*if applicable*) \_\_\_\_\_

**Mailing Address** \_\_\_\_\_

**Phone Number(s)** \_\_\_\_\_ (*Home*) \_\_\_\_\_ (*Work*) \_\_\_\_\_ (*Cell*)

**Date of Birth** \_\_\_\_\_ **Social Security Number** \_\_\_\_\_

**Email Address** \_\_\_\_\_ **Sex** \_\_\_\_\_

**Marital Status** \_\_\_\_\_ **Spouses Name** (*If applicable*) \_\_\_\_\_

**Do you have children? If so, names/ages** \_\_\_\_\_

**Primary Language** \_\_\_\_\_ **Translator Needed?** (*Yes or No*) \_\_\_\_\_

**Race** (*Circle One*) \*American Indian or Alaska Native \*Asian \*Native Hawaiian \*Other Race

\*Black or African American \*White \*Hispanic \*Other Pacific Islander

**Ethnicity** (*Circle One*) \*Hispanic \*Non-Hispanic

**Additional Information**

**Employer Name** \_\_\_\_\_

**Employer Phone Number and Location** (*City, State*) \_\_\_\_\_

**Employment Status** (*Full-time, Part-Time, Self-Employed, Retired, Other*) \_\_\_\_\_

**Retail Pharmacy Name** \_\_\_\_\_

**Retail Pharmacy Address/Location** \_\_\_\_\_

**Retail Pharmacy Phone Number** \_\_\_\_\_

**Mail Order Pharmacy Name** \_\_\_\_\_

**Mail Order Pharmacy Phone Number** \_\_\_\_\_



Current Date \_\_\_\_\_

Patient Name \_\_\_\_\_

Patient Date of Birth \_\_\_\_\_

**Family History**

*(Please fill in the chart below)*

<b>Family Member</b>	<b>Status</b> <i>(Living or Deceased)</i>	<b>Age</b> <i>(Current age if alive or age at time of death)</i>	<b>Health Conditions</b> <i>(Please indicate approximate age of family member, if known, at onset of symptoms or diagnosis of disease)</i>
Father			
Mother			
Son(s)			
Daughter(s)			
Brother(s)			
Sister(s)			
Paternal Grandfather			
Paternal Grandmother			
Maternal Grandfather			
Maternal Grandmother			

Would you like information regarding available community resources and assistance programs?

If so, please list your interests/needs here \_\_\_\_\_

**Current Date** \_\_\_\_\_

**Patient Name** \_\_\_\_\_

**Patient Date of Birth** \_\_\_\_\_

**Medical History**

Please list all of your current and past medical diagnoses

<b>Current Diagnosis</b>	<b>Past Diagnosis</b>

Current Date \_\_\_\_\_

Patient Name \_\_\_\_\_

Patient Date of Birth \_\_\_\_\_

**Surgical History**

Please list all previous surgeries

Date of Surgery	Surgeries Performed & Surgeon Name <i>(if known)</i>

**Health Maintenance**

	Normal/Abnormal	Date	NA or Unknown
Last Bone Density			
Last Conoloscopy			

**Current Date** \_\_\_\_\_

**Patient Name** \_\_\_\_\_

**Patient Date of Birth** \_\_\_\_\_

**Emotional Health**

**Please tell us about your current Emotional Health**

***Over the last 2 weeks, how often have you been bothered by any of the following problems?***

	<b>Not at All</b>	<b>Several Days</b>	<b>More Than Half of the Days</b>	<b>Nearly Every Day</b>
Little interest or pleasure in doing things				
Feeling down, depressed or hopeless				
Trouble falling, or staying, asleep or sleeping too much				
Feeling tired or having little energy				
Poor appetite or over-eating				
Feeling bad about yourself, or that you are a failure or have let yourself, or your family, down				
Trouble concentrating on things, such as reading the newspaper or watching television				
Moving or speaking so slowly that other people could have noticed, or (the opposite) being so fidgety or restless that you have been moving around a lot more than usual				
Thoughts that you would be better off dead or of hurting				

**Current Date** \_\_\_\_\_

**Patient Name** \_\_\_\_\_

**Patient Date of Birth** \_\_\_\_\_

**Medications & Allergies**

**Please list all of your current medications with dosages**

<b><u>Medication List</u></b>	

**Please list any allergies (*drug, food, environmental, etc.*) and sensitivities** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



Current Date \_\_\_\_\_

Patient Name \_\_\_\_\_

Patient Date of Birth \_\_\_\_\_

**Medical Care Team**

Name of Previous Primary Care Physician (PCP) \_\_\_\_\_

Address/Location of Previous PCP \_\_\_\_\_

Phone Number of Previous PCP (if known) \_\_\_\_\_

Please list all other physicians you currently see (both in-state and/or out-of-state)

Physician Name	Location (City, State)	Specialty

Do you currently leave the Traverse City area for the winter months (Yes or No)? \_\_\_\_\_

If yes, what is the approximate month of your departure from Traverse City? \_\_\_\_\_

If yes, what is the approximate month of your return to Traverse City? \_\_\_\_\_

**Current Date** \_\_\_\_\_

**Patient Name** \_\_\_\_\_

**Patient Date of Birth** \_\_\_\_\_

**Women's Health**

**Circle the symptoms that you're currently experiencing:**

Vaginal discharge

Urinary Dysfunction

Sexual pain

Abnormal Menstrual Cycle

Decreased Libido

Headaches

Prolapse - Pelvic Support

Vaginal dryness

Mood Concern

Pelvic pain

Weight Concern

Hot flashes

**Gynecologic History**

Sexual/Physical/Emotional abuse history: (if yes are you safe now) \_\_\_\_\_

Specific gynecologic concerns? (Endometriosis/Fibroid/Infertility/PCOS/ Menopause)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you ever had any cervical procedures (*please circle if applicable*)?

**LEEP   Conization   Cryotherapy   TCA**

Last Menstrual Period (date): \_\_\_\_\_

History of Sexually Transmitted infections: \_\_\_\_\_

Are you currently using birth control? \_\_\_\_\_

Is there any additional information you would like to share regarding your gender identity?

\_\_\_\_\_

**Current Date** \_\_\_\_\_

**Patient Name** \_\_\_\_\_

**Patient Date of Birth** \_\_\_\_\_

**Gynecologic History Continued...**

	Normal/Abnormal	Date	N/A or Unknown
Last Papsmear			
Last Mammogram			

**Obstetric History**

I have never Been Pregnant

Pregnancies	Number
Vaginal Deliveries	
C-Section Deliveries	
Induced Abortion	
Spontaneous Abortion (Miscarriage)	
Ectopic Pregnancy	
Fetal Demise	